

# Corporate Policy

With our corporate policy, we at Röchling Industrial are striving to continuously improve all our operational processes, including those relating to sustainability, product safety, and compliance with human rights. That is why Röchling has undertaken to adhere to the United Nations Global Compact. This enables us to be reliable and long-term partners for our customers and business partners and meet the constantly growing market requirements. To achieve this, a general commitment was made to comply with legal, normative and therefore binding requirements and to make available all the required resources. The main emphasis is on all processes that involve quality, occupational health and safety, energy efficiency and environmental protection – from procurement through to the delivery of products or services and the assurance of product quality.



## Quality

Quality originates in the minds of our employees. The standards ISO 9001/TS 22163 form the basis of an active quality management system and are actively implemented by every employee. This results in consistent further development in terms of the quality and fault prevention of our internal processes and products, not to mention enhanced customer expectations, and it promotes supplier relationships, which in turn improves customer satisfaction.



The quality criterion “patient safety” is always in the foreground when manufacturing healthcare products. We enable fully documented and complete diligence and traceability of our activities back to the raw materials used. We strengthen the confidence of our customers in our products and services based on our quality management system in accordance with ISO 13485 and/or ISO 15378.



## Work safety

Our employees represent Röchling Industrial's most valuable capital and are the reason why occupational health and safety have the highest priority. This includes providing safe workplaces and working conditions. We reduce the hazards and risks of injuries, accidents and work-related illnesses continuously and in the long term by creating suitable framework conditions, providing resources fit for their purpose and by complying with ISO 45001.



## Energy

We are working towards significantly sustainable use of energy as a resource by continuously monitoring and improving our energy efficiency. The energy management system in accordance with ISO 50001 means we have set out how to achieve the best-possible economic results within the entire company group and save energy as a strategic objective.



## Environment

The careful use of all kinds of resources is another important company objective. We believe that foresighted environmental protection by minimising impacts on the environment as far as possible is essential to improving environmental performance. To this end, we have committed ourselves to compliance with the requirements of ISO 14001.



## Product safety

Due to our zero-defect philosophy, we strive to take a sensitive approach to both new and existing products and projects, thus simultaneously promoting product safety and, as a result, the safety of customer projects.

We also seek to sustainably extend our products' service life, thus increasing their period of use and taking another step towards product safety and reducing resources.



## Sustainability

As a family business, we at Röchling are committed to conducting our activities and our business in a sustainable way. What this means for us is social and economic progress, environmental protection, and pursuing our goals based on the United Nations Sustainable Development Goals (SDGs).

At the same time as continually reducing our technological and environmental footprint, we work towards developing excellent, pioneering solutions for our partners in the industrial, automotive, and medical industries. We also assume responsibility for our employees, our surroundings, our shareholders, our customers, and the environment.



## Ethics/CSR

We are committed to being a fair, law-abiding and reliable partner for all business partners and employees. This is documented in our Code of Conduct. This self-imposed commitment involves all the aspects indicated in the international CSR standards ISO 26000 and IQNet SR 10, such as the ban on child labour. These are guided and implemented by audits based on the SR 10 standard. We expect all our business partners to be aware of this philosophy and to practice this in their own companies.



## Data protection and information security

The protection of personal information and personal data is a matter of course for us. We are aware of our responsibilities associated with handling this data, whether for our employees or business partners, and pay strict attention to our obligations. We act in accordance with the valid laws and regulations and the due diligence to which we voluntarily commit.

The security of all business-related information continues to be the basis for all our company actions. We take appropriate security measures to ensure we uphold confidentiality, integrity and availability of sensitive information.



## Communication

We maintain a comprehensive and cooperative exchange of information and experience with all stakeholders and communicate information to enable our business partners to form a comprehensive image of the company. This makes it easier to perform risk assessments, for example, in accordance with the new supply chain law.

Haren, July 18, 2023